



Your Restoration Roadmap

MITIGATION PHASE (Emergency Response)



Goal:

Stop damage, dry the structure, and minimize further loss.



Same-Day Arrival & Inspection:

We arrive the same day and can begin work as soon as we're authorized to minimize further damage and start assessing affected areas.



Estimate Delivery (within 24 hours):

You'll receive a detailed scope and cost breakdown within 24 hours of our inspection.



Equipment Setup:

We install air movers, dehumidifiers, and other drying equipment.



Daily Monitoring:

Our technicians return to check moisture levels and reposition equipment as needed.



Daily Updates (via email):

You'll receive a brief status update each day during the drying phase.



Completion Report:

Once dry-out is complete, we remove equipment and send a full documentation package.



Typical Timeline:

Drying takes **3–5 days**, depending on severity and unit access.



Goal:

Restore the property to pre-loss condition with quality workmanship.



Estimate & Authorization:

We send a detailed repair estimate for your approval.



Scheduling:

We provide a clear project timeline and coordinate access with management.



Material Selections:

If applicable, we work with you or ownership to select finishes (flooring, paint, etc.).



Project Management:

A dedicated PM oversees the work and serves as your single point of contact.



Change Orders:

Any changes in scope or cost are submitted for approval before proceeding.



Final Walkthrough & Closeout:

We confirm all work is complete, handle punch list items, and provide final documentation.



Timeline:

Varies based on scope. We'll provide a projected schedule in advance.